DTS FREQUENTLY ASKED QUESTIONS (FAQS)

DTS POLICIES AND RELATED DOCUMENTS:

you may visit <u>http://www.treasury.gov.ph/?page_id=29346</u> or search for "DTS Policy" or "DTS Manual" in your Treasury Gmail search bar or DTS Search Bar.

DTS TECHNICAL SUPPORT

For technical support, you may contact: Caroline V. Gomez cvgomez@treasury.gov.ph loc.2289 John Rudolf D. Adriano jdadriano@treasury.gov.ph loc.2868 Helpdesk 2265

DTS MISC. ISSUES

For some issues, try a Cache Reload in Google Chrome: Ctrl + Shift + R. Or hard reload by pressing F12 in Google Chrome, then right-click on Refresh Button beside Address Bar then click "Empty Cache and Hard Reload"

Documents created must be in your respective Repositories: Service/Division, etc. You may create sections or folders within your own specific Repositories.

DTS BARCODE STICKER PRINTING

For barcode stickers supply, you may get them from your respective service, according to policy. For barcode printing errors, pls report to SDD.