

REPUBLIKA NG PILIPINAS KAGAWARAN NG PANANALAPI **KAWANIHAN NG INGATANG-YAMAN** (BUREAU OF THE TREASURY) Intramuros, Manila

MEMORANDUM

ТО	: All NRoSS Direct Participants
SUBJECT	: Suspension of NRoSS Operations on March 17, 2020
DATE	: March 17, 2020

In line with the declaration of an Enhanced Community Quarantine over the entire Luzon including NCR, please be advised that NRoSS operations is suspended today, March 17, 2020, until further notice.

The settlement in NRoSS of the affected trades and transactions shall be effected following the standard procedures for unscheduled holiday or force majeure upon the resumption of normal operations.

While NRoSS operations is suspended, queries can be directed to Ms. Floresita Tuazon (at <u>fvtuazon@treasury.gov.ph</u> and 0998-9627701) and Mr. Francis Medina (at <u>famedina@treasury.gov.ph</u> and 0995-9711278). Also, our Customer Relationship Management System for NRoSS is likewise available to receive and address concerns at <u>https://nrosshelpdesk.treasury.gov.ph</u>.

Please be guided accordingly.

ROSALIA V. DE LEON Treasurer of the Philippines

> ISO 9001:2015 Quality Management System Certificate No. AJA17-0071