

BIDS AND AWARDS COMMITTEE
Supplemental Bid Bulletin No. 19-2022

December 5, 2022

Enhancement and Maintenance Support Services for Various Public Financial Management (PFM) Application Systems of the Bureau of the Treasury (Re-bid)

This Supplemental Bid Bulletin No. 19-2022 is issued to modify or amend items in the Bid Documents. This shall form an integral part of the Bid Documents.

REFERENCE	AMENDMENTS/CHANGES/CLARIFICATIONS
<p>4. PROJECT DURATION</p> <p>The duration of the project shall be Twelve (12) months from the issuance of the Notice to Proceed</p>	<p>4. PROJECT DURATION</p> <p>The duration of the project shall be Twelve (12) months from the issuance receipt of the Notice to Proceed</p>
<p>PART I. TECHNICAL SPECIFICATIONS</p> <p>1. System Enhancements</p> <p>1.5. Migration of PFM databases from Oracle to Microsoft SQL Server</p>	<p>PART I. TECHNICAL SPECIFICATIONS</p> <p>1. System Enhancements</p> <p><i>To delete/omit:</i> 1.5 Migration of PFM databases from Oracle to Microsoft SQL Server</p>
<p>1.7. The service provider shall develop, enhance, and/or customize the required or existing PFM application systems and incorporate the following:</p> <p>1.7.2. NGCDSv2</p> <p>1.7.2.15. Capability to automatically tag the collection details if there is any adjustment.</p> <p>1.7.2.17. Capability to automatically tag the collection details if already Certified and with a link on the prepared/issued certificate.</p>	<p>1.7. The service provider shall develop, enhance, and/or customize the required or existing PFM application systems and incorporate the following:</p> <p>1.7.2. NGCDSv2</p> <p>1.7.2.15. Capability to automatically tag the collection details if there is any adjustment.</p> <p><i>To add:</i> This will serve as an audit trail/history of the transaction details if there is any adjustment made in the transaction details.</p> <p>1.7.2.17. Capability to automatically tag the collection details if already Certified and with a link on the prepared/issued certificate.</p> <p><i>To add:</i> Currently, the details of</p>

	collections/transactions to be certified were selected in the Certification module and Cert. No. was assigned automatically. The tagging of collection details is already certified which can avoid the duplication and not anymore be selected in the issuance of Certification.
1.7.3. OFBS 1.7.3.12. Data Privacy Features	1.7.3. OFBS 1.7.3.12. Data Privacy Features <i>To add: User hierarchy based on the defined/prescribed user hierarchy by the BTr end-users that is UACS compliant.</i>
PART II. BIDDER'S COMPLIANCE	PART II. BIDDER'S COMPLIANCE <i>To add:</i> <i>1.4 The bidder must be operating as an I.T. company in the Philippines for the past 5 years.</i>
PART III. OTHER CONDITIONS AND REQUIREMENTS 1. PROJECT IMPLEMENTATION / GENERAL GUIDELINES / SCOPE OF WORK 1.1. Project Commencement per PFM application system 1.1.1. Organize project briefing/kick-off meeting. Must submit the following documents within 30 calendar days upon issuance of Notice to Proceed:	PART III. OTHER CONDITIONS AND REQUIREMENTS 1. PROJECT IMPLEMENTATION / GENERAL GUIDELINES / SCOPE OF WORK 1.1. Project Commencement per PFM application system 1.1.1. Organize project briefing/kick-off meeting. Must submit the following documents within 30 calendar days upon issuance receipt of Notice to Proceed:
4. SERVICE ACCEPTANCE 4.1. A "Certificate of Acceptance and Satisfactory Performance" shall be issued after successful testing of the solution and provided that the following conditions are met: 4.1.1. Hand-over of the full documentation and quarterly	4. SERVICE ACCEPTANCE 4.1. A "Certificate of Acceptance and Satisfactory Performance" shall be issued after successful testing of the solution and provided that the following conditions are met: 4.1.1. Hand-over of the full documentation and quarterly

accomplishment and incident reports.	monthly accomplishment and incident reports.
ANNEX A: SERVICE LEVEL AGREEMENT	ANNEX A: SERVICE LEVEL AGREEMENT
Support response time	Support response time
Severity 1: Critical Resolution Time: < 24 hours	Severity 1: Critical Resolution Time: < 24 3 hours
Severity 2: Severe Resolution Time: < 8 hours	Severity 2: Severe Resolution Time: < 8 3 hours
Severity 3: Significant Resolution Time: < 3 hours	Severity 3: Significant Resolution Time: < 3 8 hours
Severity 4: Less Impact Resolution Time: < 3 hours	Severity 4: Less Impact Resolution Time: < 3 24 hours

For guidance and information of all concerned.

ATTY. GISELA F. LOOD (Sgd.)
Deputy Treasurer of the Philippines and
Chairperson, Bids and Awards Committee