

REPUBLIKA NG PILIPINAS KAGAWARAN NG PANANALAPI KAWANIHAN NG INGATANG-YAMAN

> (BUREAU OF THE TREASURY) Intramuros, Manila

BIDS AND AWARDS COMMITTEE Supplemental Bid Bulletin No. 13 - 2020

December 14, 2020

Procurement of Support and Maintenance Services for the existing Document Tracking System of the Bureau of the Treasury TB-4-2021-G (EPA)

This Supplemental Bid Bulletin No. 13 - 2020 is issued to modify or amend items in the Bid Documents. This shall form an integral part of the Bid Documents.

REFERENCE	AMENDMENTS/CHANGES/ CLARIFICATIONS		
Section VII- Technical Specifications	Section VII-Technical Specifications (Additional scope of work)		
opcomoations	Annual Maintenance Support:		
		Off site support	On site support
	Availability	8x5	
	Duration	1 Year	
	Type of support	Phone, Email and Remote	On site visit (metro manila)
	 a. Change Request: 500 man-hours consumable in 1 year A request that covers a new module/function development from the standard deployment. Additional module/function within the installed Dokyumento instance only. Modification of theme colors. Customization of routing flow. b. Incident Request: Unlimited man-hours in 1 year A request that covers all the errors/bugs encountered from the standard deployment. 		

ISO 9001:2015 Quality Management System Certificate No. AJA17-0071 For guidance and information of all concerned.

ATTY. GISELA F. LOOD (Sgd) Deputy Treasurer of the Philippines and Chairperson, Bids and Awards Committee