Republic of the Philippines
KAGAWARAN NG PANANALAPI
KAWANIHAN NG INGATANG-YAMAN
(BUREAU OF THE TREASURY)
Intramuros, Manila

Funding the Republic

BAGONG PILIPINAS

BIDS AND AWARDS COMMITTEE
Supplemental Bid Bulletin No. 03-2024

October 18, 2024

Procurement of Database Software Licenses for the Bureau of the Treasury
(ITB-26-2024-G)

This Supplemental Bid Bulletin No. 03-2024 is issued to modify or amend items in the Bid Documents. This shall form an integral part of the Bid Documents.

REFERENCE	AMENDMENTS/CHANGES/ CLARIFICATIONS

PART III. OTHER CONDITIONS AND REQUIREMENTS
 	
1. TECHNICAL SUPPORT
  1.1 The bidder shall submit a certificate from the manufacturer that the manufacturer will provide three (3) years of support for all the following items:
    1.1.1 Assistance, access, and license to Service Requests on an Oracle web-based Technical Support System for 24 hours per day, seven days a week.
    1.1.2 Provision of Software Updates
      1.1.2.1 Program Updates
      1.1.2.2 General Maintenance Releases
      1.1.2.3 Functionality Releases
      1.1.2.4 Patches
      1.1.2.5 Documentation Updates
      1.1.2.6 Access to bug information and patches
	PART III. OTHER CONDITIONS AND REQUIREMENTS
	
	1. TECHNICAL SUPPORT **AND TRAINING**
	  1.1 The bidder shall submit a certificate from the manufacturer that the manufacturer will provide three (3) years of support for all the following items:
	    1.1.1 Assistance, access, and license to Service Requests on an Oracle web-based Technical Support System for 24 hours per day, seven days a week.
	    1.1.2 Provision of Software Updates
	      1.1.2.1 Program Updates
	      1.1.2.2 General Maintenance Releases
	      1.1.2.3 Functionality Releases
	      1.1.2.4 Patches
	      1.1.2.5 Documentation Updates
	      1.1.2.6 Access to bug information and patches
	  1.2 The Bidder shall provide DBA Certification Training (Exam is not required) for at least two (2)

ISO 9001:2015 Quality Management System
Certificate No. SCP000233Q

SOCOTEC
ISO 9001

Ayuntamiento Building, Cabildo Street corner A. Soriano Avenue, Intramuros, 1002 Manila
Trunkline (+632) 663-2287 URL: www.treasury.gov.ph

	personnel of the Database Administration Division (DAD) of Management Information Systems Service (MISS).

For guidance and information of all concerned.

EDUARDO ANTHONY G. MARIÑO III (Sgd.)
Deputy Treasurer of the Philippines and
Chairperson, Bids and Awards Committee

ISO 9001:2015 Quality Management System
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