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(BUREAU OF THE TREASURY)
Intramuros, Manila



Press Release

Bureau of the Treasury Receives 3 Gold and 2 Silver Awards in 2023 ARTA Report Card Survey (RCS) Awards Ceremony



Officers and representatives from the Bureau of Treasury (BTr) Central Office and Regional Office Nos. 5, 7, 10, and 13 attended the awards ceremony. Pictured from left to right are Ms. Christine J. Tolentino, Ms. Hazell I. Calleja, Ms. Marisa C. Bautista, Mr. Reynold G. Barita, Director Everette E. Villaraza (RO V), Director Yolanda P. Aclan (RO VII) and Director Maria Cecilia M. Buniel (RO XIII).

Manila, Philippines, October 31, 2024 – The Bureau of the Treasury received awards from the recently concluded 2023 Report Card Survey (RCS) 2.0 Batch 1 Cycle conducted by the Anti-Red Tape Authority (ARTA). The ARTA RCS Awards was held at Conrad Manila, Pasay on 30 October 2024 to recognize the exemplary

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performance in ensuring compliance with the Ease of Doing Business (EODB) Law and steadfast commitment to quality government service delivery.

Among 860 government agencies that were included in the 2023 RCS 2.0 Batch 1 Cycle, the Bureau of the Treasury Regions 7, 10, and 13 earned Gold Awards, while the Central Office and Region 5 received Silver Awards. The recognition highlights the Bureau's unwavering commitment to effective, efficient, and responsive governance and continuous drive for excellence in public service.

The RCS is a client feedback tool used to assess the compliance of government offices with the Republic Act No. 11032 or the Ease of Doing Business and Efficient Government Service Delivery Act of 2018. The 2023 cycle evaluated the quality, efficiency, and adequacy of services listed in the Citizen's Charter of each government office.

The RCS is one of four categories of the Accelerating Reforms for Improved Service Efficiency (ARISE) Awards. These awards recognize national government agencies (NGAs) and local government units (LGUs) for their efforts to enhance bureaucratic efficiency in line with President Ferdinand 'Bongbong' Marcos, Jr.'s directive.

The Report Card Survey was done by interviewing thirty (30) clients who have availed of frontline services. Government offices were evaluated based on client ratings collected during the interviews and the observations recorded in the field inspection conducted by ARTA.

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