



Funding the Republic

REPUBLIKA NG PILIPINAS
KAGAWARAN NG PANANALAPI
KAWANIHAN NG INGATANG-YAMAN
(BUREAU OF THE TREASURY)
Intramuros, Manila



1. PROJECT TITLE

Supply, Delivery and Installation 1 Year license of Anti-Phishing Solution for the Bureau of the Treasury.

2. DESCRIPTION

The procurement of anti-phishing solution is to protect the Bureau from phishing threats by detecting and mitigating fraudulent attempts to access sensitive information. This solution will strengthen the Bureau's cybersecurity defenses, enhance employee awareness through targeted training, and ensure the confidentiality, integrity, and availability of critical data. By adopting this proactive approach, the Bureau aims to foster a security-conscious culture and reduce the risk of phishing-related incidents.

3. AGENCY BUDGET FOR THE CONTRACT (ABC): PHP 988,000.00

Note: Inclusive of 12% VAT, installation, delivery cost and all other charges.

4. PROJECT DURATION, DELIVERY, COMMISSION, INSTALLATION AND ACCEPTANCE

Must complete the project within 60 calendar days from the receipt of the Notice to Proceed

PART I. TECHNICAL SPECIFICATIONS			
AGENCY SPECIFICATION	BIDDER'S STATEMENT OF COMPLIANCE	ACTUAL OFFER (Actual specs being offered)	REFERENCE (Indicate exact page number)
1. SaaS Solution The solution must not require installation or download to benefit from the fully automated, AI driven cyber security awareness training provided by the platform.			
2. Active Reporting The solution must have a real time report for the status of active phishing simulation set by the organization.			
3. Training Sessions & Checkpoints			



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The solution drives behavioral change through recurring, practical micro-learning.			
4. Cyber Hygiene Practices The solution promotes app and device security by encouraging employees to adopt best practices through regular, practical training.			
5. Real-time Threat Alerts The solution can notify BTr admins with alerts of ongoing threats.			
6. Platform Customization The solution can be quickly deployed to send AI-driven phishing simulations to BTr employees.			
7. Admin interface The solution must feature a user-friendly admin interface, enabling administrators to navigate the platform with ease. This design ensures effective implementation of phishing simulations and training programs. A well-structured and intuitive interface is essential for accessibility, particularly for users with limited technical expertise, allowing them to utilize features without requiring extensive IT knowledge. This focus on usability supports efficient training deployment and enhances overall platform adoption.			
8. Employee Directory Integration The solution can be integrated with BTr Active Directory for user upload using API.			
9. Easy domain registration The solution must allow to simulate phishing attempts using BTr domains, ensuring more realistic and relevant training scenarios for employees.			
10. Advanced Phishing Attacks The solution can automatically send out personalized training to all recipients in line with BTr setting and activity. Must have user and entity behavior analytics and fully automated.			
11. Extensive Training Library The solution can provide an accessible learning plan that has been proven globally to enhance cyber resilience, helping organizations			



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strengthen their defenses against cyber threats. BTr can upload in-house training in the solution library.			
<p>12. Content Editor</p> <p>The solution must provide a versatile content editor that supports both standardized and customized approaches to phishing simulations. It should include out-of-the-box templates, offer extensive customization options, allow the creation of new simulations from scratch, and enable the use of existing emails. This flexibility equips organizations with powerful tools to effectively enhance employee cybersecurity awareness.</p>			
<p>13. Microlearning Modules</p> <p>The solution can provide microlearning that can offer brief, focused lessons that improve retention and engagement by delivering content in manageable, targeted segments.</p>			
<p>14. Training Levels and Certificates</p> <p>The solution must be an online platform designed to educate users on phishing attacks and enhance cybersecurity awareness. It should offer tiered training levels, such as bronze, silver, and gold, tailored to different user proficiencies. Upon completing these levels, users receive certificates that validate their achievements and comprehension of the training material, fostering a culture of security awareness across the organization.</p>			
<p>15. Employee Training Portal</p> <p>The solution provides a continuously accessible training portal for all BTr users. This portal offers a comprehensive view of the organization's Behavioral Risk Score (BRS), performance metrics, and threat intelligence, enabling more effective tracking and improvement of cybersecurity awareness and responses throughout the Bureau.</p>			
<p>16. Real Time Dashboard</p> <p>The solution must have a real time dashboard that can track the training performance of the</p>			



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organization, by department, by location, and by individual user.			
17. Progress Tracking The solution can continuously track training progress of Organization.			
18. Email Report Button The solution's email report button plugin can be installed in the mailbox using integrations with Google Workspace and Microsoft 365. This allows users to report suspicious emails directly from their inbox, enhancing the organization's phishing detection and response capabilities.			
19. The solution must offer one type of licensing across all available features in the platform.			

PART II. BIDDER'S COMPLIANCE	BIDDER'S STATEMENT	REFERENCE
1. STATEMENT OF BIDDER'S EXISTENCE AND EXPERTISE 1.1. Must submit certification from manufacturer or distributor that the bidder is authorized to bid, sell, support and maintain the products being offered. If distributor will certify the bidder, they must submit certification from Manufacturer acknowledging the distributor as partner of the product being offered. 1.2. The bidder must have completed a single largest contract within the last 3 years similar to the Anti-Phishing solution to be bid equivalent to at least 50% of the ABC. <i>Similar contracts are related to Anti-Phishing Solution.</i> 1.3. Joint Venture not allowed. 1.4. All certifications must be submitted along with bid documents.		

PART III. OTHER CONDITION AND REQUIREMENTS	BIDDER'S STATEMENT OF COMPLIANCE
1. PROJECT PLANNING, IMPLEMENTATION AND SERVICES	



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<p>Within fifteen (15) Calendar Days after NTP Issuance, the winning bidder shall be required to perform the following:</p> <ol style="list-style-type: none">1.1. Organize project briefing / kick-off meeting and submission of inception report for approval before implementation.1.2. Provide Responsibility Assignment, Work Breakdown Structure, Schedules, Implementation and Acceptance Plan.1.3. Conduct Knowledge Transfer Session, including the basic functionality of each service, and administration of the solution subscription. <p>2. TRAINING AND SUPPORT</p> <ol style="list-style-type: none">2.1. Must provide onsite Anti-Phishing Training and Knowledge Transfer Session for up to five (5) Technical Personnel from System Administration Division (SAD) of Management Information Systems Service (MISS) on the proper administration and configuration of the Cloud Subscription.2.2. Training shall be conducted within forty-five working (45) days after the installation of the equipment. Winning Bidder must submit a certificate of completion as proof.	
<p>3. SERVICE ACCEPTANCE</p> <ol style="list-style-type: none">3.1. A "Certificate of Completion" shall be issued after the testing period, provided that the following conditions are met:<ol style="list-style-type: none">3.1.1. Hand-over of all necessary paper licenses (if applicable), installers, duly signed delivery receipts with breakdown of items being delivered.	
<p>4. WARRANTY AND SUPPORT</p> <ol style="list-style-type: none">4.1. Ensures comprehensive support through a combination of dedicated teams, Artificial Intelligent assistants, an extensive knowledge base, and regular training seminars. This structure guarantees that BTr admins receive timely and effective assistance.4.2. 8x5 Phone and Email Support for 1 year.4.3. The vendor must notify users / clients if there are possible updates and patches.	



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5. MODE OF PAYMENT 5.1. One-time payment of the contract shall be made 30 calendar days upon receipt of Sales Invoice and License.	
6. OTHER CONDITIONS 6.1. Delivery of the Equipment All deliveries can be delivered to the Systems Administration Division (SAD), under the following conditions: 6.1.1. Proper coordination of the Vendor with the Property and Supply Management Division (PSMD) and SAD prior to the delivery. 6.1.2. No deliveries shall be accommodated without the following: 6.1.2.1. Detailed Delivery Receipts which identifies the quantity, the name of the equipment/unit (including freebies), serial numbers and costings. 6.1.2.2. Delivery Receipts must be acknowledged by the PSMD.	
7. NON-GRAFT CLAUSE 7.1. The winning supplier warrants that it has not given nor promised to give any money or gift to any officer or employee of the BTr, or any member of the Bids and Awards Committee, BAC secretariat or TWG, to secure this contract.	

Prepared By:	
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